

Improving Outcome Measurement

Palliative care Outcome Scale (POS) workshops to advance clinical care and research

Monday 14 November 2011: Clinician training day

09.30-10.00 **Coffee and registration**

10.00-10.15 **Welcome and introduction:**

Professor Irene J Higginson, Director of the Cicely Saunders Institute

Overview of workshop objectives; the importance of measuring outcomes; introduction to the Palliative care Outcome Scale (POS); benefits of using POS clinically and in clinical audit; a brief introduction to clinical audit.

10.15-10.45 **Using the Palliative care Outcome Scale (POS)**

Professor Julia Downing, Honorary Professor Makerere University

Including: the use of POS around the world; selecting a version of POS; introducing POS to patients; administering POS; key competencies including cultural issues; an overview of clinician experiences.

14.45-11.10 **Use of POS in clinical assessment**

Dr Fliss Murtagh, Clinical Senior Lecture, King's College London, Cicely Saunders Institute

Including: the use of POS for screening, communication and patient empowerment; identifying a baseline level; patient-centred care; effect on clinical practice and use in multidisciplinary care planning.

11.10-11.30 **Refreshment break**

11.30-12.00 **Practical session:** *Dr Fliss Murtagh & Professor Julia Downing*

12.00-12.15 **Group discussion:** *Dr Fliss Murtagh & Professor Julia Downing*

12.15-12.40 **Using POS to show the effects of your service**

Part 1 Clinical audit using POS

Lucy Selman, Research Associate & Katy Pannell, Senior Research Nurse, King's College London, Cicely Saunders Institute

Part 2 Analysis of grouped data; benchmarking; setting standards; national collaboration

Dr Barb Daveson, Research Fellow, King's College London, Cicely Saunders Institute

12.40-12.50 **Q&A**

12.50-13.50 **Lunch**

13.50-14.15 **Introductory presentations on using POS in clinical practice:**

- **Paediatric Outcome Measurement:** *Professor Julia Downing*
- **POS and breathlessness:** *Professor Irene J Higginson*
- **Renal POS:** *Kate Shepherd, Clinical Project Manager, King's College London, Cicely Saunders Institute*

14.15-15.15 **Group Training sessions:** *Professor Julia Downing* (Chair)

Each group to discuss: Clinical experiences, Scoring and use of POS, Challenges encountered and solutions.

Group 1: **Measuring outcomes in paediatric care**

Group 2: **Clinical audit**

Group 3: **Measuring outcomes over time**

Group 4: **Use of POS in different conditions**

15.15-15.30 **Refreshment break**

15.30-16.10 **Feedback to larger group and sharing of discussions across groups**

Professor Julia Downing

16.10-16.30 **POS resources for clinical use and summary of guidance**

Hamid Benalla, Research Associate & Barbara Antunes, Marie Curie PhD Training Fellow, King's College London, Cicely Saunders Institute

Future plans and closing remarks

Dr Claudia Bausewein, Senior Clinical Research Fellow & Saunders Scholar, King's College London, Cicely Saunders Institute