



## Outcome measures in palliative care: Using the POS family of measures, Clinical training day, Thursday 5 February 2015

09.00-09.20 Coffee & Registration

09.20-09.40 **Welcome & introduction** - *Prof Irene Higginson, Institute Director, Head of Division, Professor of Palliative Care and Policy and Honorary Consultant King's College Hospital*

**Session 1: Outcome measurement and the POS family of measures** **Chair: Prof Irene Higginson**

09.40-10.00 **Introduction to outcome measurement** - *Prof (Dr Med) Claudia Bausewein, Medical & Academic Director, Interdisciplinary Center for Palliative Medicine, Ludwig-Maximilians-University, Munich*

10.00-10.20 **Using the POS family of measures** - *Prof Irene Higginson*

10.20-10.35 **Q&A session** - *Prof Claudia Bausewein & Prof Irene Higginson*

10.35-10.50 Refreshment Break

**Session 2: Embedding outcome measurement research into clinical practice** **Chair: Dr Jonathan Koffman**

10.50-11.20 **How can you use IPOS in clinical practice and what can it deliver?** - *Dr Fliss Murtagh, Reader & Clinician in Palliative Medicine, Cicely Saunders Institute*

11.20-11.40 **The Outcome Assessment and Complexity Collaborative (OACC) project** - *OACC project member (tbc)*

11.40-12.00 **Q&A session** - *Dr Fliss Murtagh & OACC project member*

12.00-12.45 Lunch

**Session 3: Parallel groups - POS competencies and organisational development** **Chair: Dr Fliss Murtagh**

*Group A (assigned on day)*

12.45-13.45 **Practical Session: Developing POS competencies** - *Dr Lesley Henson, BuildCARE PhD Training Fellow, Cicely Saunders Institute, Christina Ramsenthaler, PhD Training Fellow, Cicely Saunders Institute & Caty Pannell, Senior Research Nurse, Cicely Saunders Institute*

13.45-14.15 **Using the POS family of measures to show the effects of your service and integrating into daily practice** - *Dr Fliss Murtagh, Marsha Dawkins & Susanne de Wolf-Linder, Quality Improvement Facilitators, Cicely Saunders Institute*

14.15-14.45 **Using the POS family of measures in international services** - *Erin Forsyth, Manager, Hospice Operations and Hospice Access - Calgary Zone, Alberta Health Services, Canada*

*Group B (assigned on day)*

12.45-13.15 **Using the POS family of measures to show the effects of your service and integrating into daily practice** - *Dr Fliss Murtagh, Marsha Dawkins & Susanne de Wolf-Linder*

13.15-13.45 **Using the POS family of measures in international services** - *Erin Forsyth*

13.45-14.45 **Practical Session: Developing POS competencies** - *Dr Lesley Henson, Christina Ramsenthaler & Caty Pannell*

14.45-15.00 **Q&A session altogether** - *Facilitators from Session 3*

15.00-15.15 Refreshment Break

**Session 4: Parallel groups- Training & breakout sessions (as reserved online)** **Chair: Prof Claudia Bausewein**

*Group A (assigned on day)*

**Breakout sessions**

➤ **Using the POS family of measures in different cultures and settings**

OR

➤ **Ensuring the POS family of measures work in practice**

**Group training sessions**

➤ **Data capture, feedback and aggregation**

OR

➤ **Audit ideas: developing your outcome measurement ideas into an audit protocol and quality improvement**

*Group B (assigned on day)*

**Group training sessions**

➤ **Data capture, feedback and aggregation**

OR

➤ **Audit ideas: developing your outcome measurement ideas into an audit protocol and quality improvement**

**Breakout sessions**

➤ **Using the POS family of measures in different cultures and settings**

OR

➤ **Ensuring the POS family of measures work in practice**

16.45-16.55 **Q&A session altogether** - *Facilitators from Session 4*

16.55-17.00 **Future plans & closing remarks** - *Prof Claudia Bausewein*